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WHO CAN ACCESS THE REQUEST CREATE/MODIFY POSITION DOCUMENT

Each workflow document requires a minimum of two participants: an Initiator and an Approver.

Systems Control will be included as an approver for these transactions. They will be the final approval on these transactions prior to the data entering the system.

Initiating or creating a document requires:
- Position Cross-Reference access

Documents require between one and four approvers:
- HR Department Approver
- College Reviewer
- College/Division Funding Approver
- Systems Control Approver

College/Divisions determine the number of approval steps required.
HOW TO NAVIGATE TO THE CREATE/MODIFY DOCUMENT

The Create/Modify Document is located in UAccess Employee – www.uaccess.arizona.edu

To access the document:
1. Click on the Manager Self Service menu item
2. Click on MSS Online Forms
3. Click on Position
4. Click on Create/Modify Position

The "Create/Modify Position" page provides multiple options for accessing the position management request form.

- Create New Position
- Modify Existing Position
- Return to Work in Progress
The “Create/Modify Position” page allows the user to:

- **Create New Position**
  - Multiple options are displayed.
  - **Create from Scratch** - All fields are left blank and the user must enter all required fields.
  - **Clone from Existing Position** - copy an existing position’s information to use as a template for creating a new position number.

- **Modify Existing Position**
  - Modify an existing position’s attributes.

- **Return to Work in Progress**
  - **Note:** This option is only available if a user has previously saved a request form. This option allows users to return back to a transaction previously saved and continue.

**HOW TO CREATE A NEW POSITION – FROM SCRATCH**

Click on the “Create from Scratch” radio button to open a request form where all fields are left blank for creating a new position number.

Note: This action moves the transaction to the next page—“New Position Number Assignment”. Click on “Continue” to move to the blank Create/Modify Position Form.
1. **EFFECTIVE DATE**

The effective date on the “Create/Modify Position” page automatically defaults to the current date. It can be changed to reflect a past date within the current fiscal year—however, it will not accept future dates.

1. Enter the effective date if different than the populated value.

![Create/Modify Position](image)

2. **CLASS INDICATOR**

The Class Indicator determines the conditions of employment for each position. Some examples of these conditions include: if the position is benefits eligible, ERE rate, how the position is paid and budgeted. For additional detailed descriptions please refer back to the Human Resources website.

The “Class Indc” field displays a drop down list of position classifications. The system defaults this field to “Unknown”. Users may leave the field with default value and Systems Control will update with appropriate category upon approval.

![General Information](image)

3. **POSITION TYPE CODE**

The “Position Type Cd” field is only applicable to Classified Staff positions. This field indicates additional information as to the type of Classified Staff position. Some examples of this additional indicator include: Regular, Extended Temporary Employment, etc.

The system defaults this field to “N/A”. Users may leave the field with the default value with the exception of Classified Indicator field values for Classified Staff. An error message will display prompting the user to put a value in for Classified Staff.

![General Information](image)
4. ABOR CODE

The "ABOR Code" field determines the employment category for the position. Some examples of these categories include: Classified Staff, Professional, Faculty, etc. These categories are defined either by the Arizona Board of Regents or by UA policy.

The system leaves this field blank by default. Users must enter a value, however Systems Control will update with appropriate value if needed upon approval.

5. WORK STUDY SPLIT

The "Work Study Split" field is only available when the Classified Indicator value is Student Employees or the ABOR code is Student Worker. The student work study split code defines the percent to be paid by the federal work study and department accounts.

The system leaves the value of "NONE" by default. Users can click the spy glass to select one of the following values:
- AR100 – America Reads on Campus
- C7525 – FWS Community Serv on Campus
- F7525 – Federal Work Study on Campus
- None – Not Eligible for Work Study

6. JOB TITLE

The "Job Title" field is the generic job title associated with an existing job code in the system. Click the spy glass to search for a list of available job titles for the ABOR Code selected.
If the user is unable to find an available job title that meets the position’s needs, they may select the “New Job Title?” check box below the Job Title Field. This allows the user to enter free-form Job Title request.

* ABOR Code: Faculty
* Job Title:  
* New Job Title Requested
  * New Job Title:  
  * Alternate Title:  

Note: This check box is not available for the following ABOR Codes: Classified Staff, Student Workers and Graduate Assistant/Associates

7. HR DEPT

The “HR Dept” field is the department ID used to map the position to the home department. Click the spy glass to search for a list of available HR Dept ID’s or search by Department Description.

8. LOCATION

The “Location” field determines the location of the position. The locations associated with positions are limited to only three campuses. Click the spyglass to select one of the following for the Location: COM PHX, TUCSON, or UA SOUTH. The system default’s this value to “Tucson” since majority of the positions are located at the main campus.

9. POSITION FTE

The “Position FTE” field determines the Full Time Equivalent (FTE) for the position. This is the percentage of time an employee works represented as a decimal. A full time person is 1.00, a half time person is .500 and a quarter time person is .250. The system default’s this value to “0.000”.

10. POOLED POSITION

The "Pooled Position" checkbox indicates whether or not the position is pooled. If this position is pooled the system defaults the Position FTE to 0.250 by default.

11. ALTERNATE TITLE

The "Alternate Title" field is primarily used by Time and Labor to help differentiate the position. By default the Job Title is carried over into this field. However it is available to update.

12. WORKS WITH ANIMALS

The "Works with Animals" checkbox indicates whether the position requires incumbents to work with living or deceased animals or by-products.

13. SUPERVISOR POSITION

The "Supervisor Posn" field identifies the direct reporting relationship for each position within the organization. The incumbent in the "Supervisor Posn" is generally responsible for directing the work, managing performance and approving time for at least one staff, appointed or faculty incumbent.

Click the spyglass to allow for additional criteria to search for the supervisor position number. These criteria include: Position Number, Posn HR DeptID, UA Title, EMPLID, Last Name or First Name.

Once a position is selected the Title, Emplid and Employee Name will appear next to the spy glass.
14. TIME APPROVER POSITION

The “Time Appv Posn” field identifies the position incumbent that is responsible for ensuring timesheets submitted by direct reports are accurate and approved on time.

Click the spyglass to allow for additional criteria to search for the time approver position number. These criteria include: Position Number, Posn HR DeptID, UA Title, EMPLID, Last Name or First Name.

Once a position is selected the Title, EmplID and Employee Name will appear next to the spy glass.

15. UA TITLE INFORMATION

The “UA Title” field is the description for the 3 components that tie the title together called the UA Title Code. The three components consist of: the prefix, job code and specifier. The prefix generally describes the temporary nature of the title and is followed by the generic title or job code description. The specifier further describes the generic title and is usually a department, unit, committee or special project name.

The user may click the spyglass to search for an existing title code. Once a UA title is selected the “Request UA Title Components” section is no longer available.

Before selecting a UA Title:

After Selecting a UA Title:
If the user is unable to find an available UA title that meets the position’s needs, they may request UA Title components. This section allows a user to select a prefix, enter a job title and Specifier. Once all fields are completed the system displays the Requested UA Title. Please see example below.

![UA Title Information](image)

### 16. ENCUMBRANCE INFORMATION

The Encumbrence Information Section is used for expected (predicted) expenses which will occur between ‘now’ and the fiscal year end (June 30th). Encumbrances include prorated amounts for a pay period which crosses the fiscal year boundary. Encumbrances are calculated on a position-by-position basis using the planned accounting distributions for that position and the amounts obtained from incumbent expected pay or override amounts at the position level.

- **Encumber Position Indicator (checkbox)**
  - Allows the option of excluding student and Supplemental Compensations positions from encumbering.
- **Vacant Encumbrance Amt**
  - Provides the ability to encumber a vacant position based on a specified amount.
- **Encumbrance Override Amt**
  - Allows the override of an encumbrance amount which would otherwise be calculated based on rate-of-pay, FTE and funding period.
- **Encumbrance Proration Rule**
  - Determines the length of time for the encumbrance override. Four options are available:
    - Academic Year
    - Date Range
    - Fiscal Year
    - Fixed

![Encumbrance Information](image)
17. ATTACHMENTS

Initiators and Approvers may upload and remove attachments to a request. Attachments for Position Management can be viewed by anyone who has access as an initiator or approver.

To Add an Attachment:
1. Click the “Add Attachment” link.
2. Click the “Browse” button and navigate to your saved document for uploading. Select the document.
3. Once the document path has loaded, click “Upload.”
4. The document will display with the description and document extension type.

To View an Attachment:
1. Click the link in the “View Attachment” column for the document you wish to view.
2. The document will open up in a separate window.

To Delete an Attachment:
1. Select the radio button next to the attachment you want to remove.
2. Click the “Delete Attachment” link.
3. A confirmation message will say “Attachment Deleted Successfully.”

18. SUBMITTING POSITION CREATE REQUEST FOR APPROVAL

To submit the Position Create request for approval.
1. Click on the “Submit” button

Note: The request can be cancelled by clicking on the “Cancel” button. Users may also save the request by clicking on the “Save for Later” button.
HOW TO CREATE A NEW POSITION - CLONE FROM EXISTING POSITION

Click on the “Clone from Existing Position” radio button to open a request form where all fields are populated from an existing position number. The user is able to make changes to any of the fields pre-populated.

The user will enter a position Number and select continue.

Note: This action moves the transaction to the next page—“New Position Number Assignment”. Click on “Continue” to move to the pre-populated Create/Modify Position Form.

1. PRE-POPULATED FIELDS

All fields are pre-populated from the existing position. The user has the option to update any of the existing fields with new values.

Please refer to the section “How to Create a Position – from Scratch” on page 5 for additional details on each field that can be changed.
1. ATTACHMENTS

Initiators and Approvers may upload and remove attachments to a request. Attachments for Position Management can be viewed by anyone who has access as an initiator or approver.

To Add an Attachment:
5. Click the “Add Attachment” link.
6. Click the “Browse” button and navigate to your saved document for uploading. Select the document.
7. Once the document path has loaded, click “Upload”.
8. The document will display with the description and document extension type.

To View an Attachment:
3. Click the link in the “View Attachment” column for the document you wish to view.
4. The document will open up in a separate window.

To Delete an Attachment:
4. Select the radio button next to the attachment you want to remove.
5. Click the “Delete Attachment” link.
6. A confirmation message will say “Attachment Deleted Successfully.”

2. SUBMITTING POSITION CREATE REQUEST FOR APPROVAL

To submit the Position Create request for approval.
1. Click on the “Submit” button

Note: The request can be cancelled by clicking on the “Cancel” button. Users may also save the request by clicking on the “Save for Later” button.
HOW TO MODIFY AN EXISTING POSITION

The Modify an Existing Position option allows the user to modify attributes on a position. The following attributes are available for modification:

1. Effective Status (Inactive/Active)
2. Work Study Split
3. Alternate Title
4. Works with Animals
5. Supervisor Position
6. Time Approver Position
7. Encumbrance Information

Click on the "Modify Existing Position" radio button to open a request form for modifications.

The user will enter a position Number and select continue.

Note: Please refer to the section "How to Create a Position - from Scratch" on page 5 for additional details on the following fields that can be modified: Work Study Split, Alternate Title, Works with Animals, Supervisor Position, Time Approver Position and Encumbrance Information.

1. EFFECTIVE STATUS

The "Eff Status" field allows the user to make a position active or inactive. However, the position cannot be inactivated when at least one current or future incumbent exists. If the user tries to make a position status "inactive" then an error message will display.
2. ATTACHMENTS

Initiators and Approvers may upload and remove attachments to a request. Attachments for Position Management can be viewed by anyone who has access as an initiator or approver.

To Add an Attachment:
9. Click the “Add Attachment” link.
10. Click the “Browse” button and navigate to your saved document for uploading. Select the document.
11. Once the document path has loaded, click “Upload”.
12. The document will display with the description and document extension type.

To View an Attachment:
5. Click the link in the “View Attachment” column for the document you wish to view.
6. The document will open up in a separate window.

To Delete an Attachment:
7. Select the radio button next to the attachment you want to remove.
8. Click the “Delete Attachment” link.
9. A confirmation message will say “Attachment Deleted Successfully.”

3. SUBMITTING POSITION CREATE REQUEST FOR APPROVAL

To submit the Position Create request for approval.
2. Click on the “Submit” button

Note: The request can be cancelled by clicking on the “Cancel” button. Users may also save the request by clicking on the “Save for Later” button.
APPROVING/DENYING REQUESTS

HOW TO APPROVE POSITION MANAGEMENT REQUESTS

Position Management requests pending approval can either be accessed through the “pagelet” or the “Manage Position Create/Modify” page. The option to approve a request will only appear if the user has both the appropriate approval role and is the next step in the approval chain.

1. APPROVING THE POSITION MANAGEMENT REQUEST

To approve a position management request

- Click on the "Approve" button
2. CONFIRMING APPROVED REQUEST

Once the position management request is approved, a confirmation page displays the information from the previous page in view only mode. The “green box” in the process monitor (the rectangular boxes on the bottom of the page) shows that the first approval step has been satisfied.

1. Click on the “Exit” button to return to the search menu.

2. ADDING AD HOC APPROVERS AND REVIEWERS

Ad hoc approvers and reviewers can be added by HR Department, College Reviewers and College Approvers at any step following an approval step in the chain. For example, the HR Department can add an ad hoc approver or reviewer after the College Reviewer or College Approver steps. Note: the Ad hoc “Approver” will stop the routing flow until the user takes action—the Ad hoc “Reviewer” notifies the user of the transaction and does not require approval.

To add an ad hoc approver or reviewer:
1. Click on the + sign to the right of the approval step the ad hoc reviewer will follow.
2. This will activate the “Insert additional approver or reviewer” window.
   a. Type in the user id for the ad hoc approver or reviewer
      a. See Approver/Reviewer Search below if the user id is unknown
   b. Click on either the “Approver” or the “Reviewer” radio button
   c. Click on the “Insert” button
3. Approver Reviewer Search
   The spy glass in the “Insert additional approver or review” window will activate the “Approver/Reviewer Search” option (see previous section)
   1. Type the user’s name or user ID
   2. Click on the “Search” button
      - A list of users meeting the search criteria will appear
   3. Select the ad hoc approver or reviewer by clicking on the individual’s name or user id.

The “Insert additional approver or reviewer” window will reappear
   4. Click on either the “Approver” or the “Reviewer” radio button
   5. Click on the “Insert” button

Note: the User ID must be typed in Caps
HOW TO DENY POSITION MANAGEMENT REQUESTS

The option to deny a request appears if the user has both the appropriate approval role and is the next step in the approval chain.

To deny a request

1. Type the reason for denial in the comments section
2. Click on the “Deny” button

2. POSITION MANAGEMENT DENY CONFIRMATION

Once the position management is denied, a confirmation page displays the information from the previous page in view only mode. The process monitor shows that the position funding change has been denied. Additionally, an email is sent to the initiator notifying him/her of the denied request.

1. Click on the “Exit” button to return to the search menu
HOW TO CLONE DENIED- CREATE NEW POSITION REQUESTS

Initiators have the ability to clone denied Create New Position requests by accessing the specific transaction in the “Create/Modify Position” page. A new radio button will appear with description “Clone from Denied Request”. The user has the option to select a denied request for cloning up to 30 days after it was initially denied.

To clone a denied Create New Position request:

1. Select the “Clone from Denied Request” radio button
   - A list of transactions that have been denied within the past 30 days will appear.

2. Click on the link in the “transaction” column to select for cloning.
   Note: This action moves the transaction to the next page—“New Position Number Assignment”. Click on “Continue” to move to the cloned Create/Modify Position Form.
HOW TO RETURN TO SAVED- POSITION MANAGEMENT REQUESTS

Initiators have the ability to return to saved Position Management requests by accessing the specific transaction in the “Create/Modify Position” page. A new radio button will appear with description “Return to Work in Progress”. The user has the option to select a saved request for cloning up to 30 days after it was initially saved.

To return to a saved Position Management request:

1. Select the “Return to Work in Progress” radio button
   - A list of transactions that have been saved within the past 30 days will appear.

2. Click on the link in the “transaction” column to select for cloning.
   Note: This action moves the transaction to the next page—“Create/Modify Position”.

HOW TO WITHDRAW- POSITION MANAGEMENT REQUESTS

Initiators have the ability to withdraw Position Management requests by accessing the specific transaction in the “Manage Position Create/Modify” page. Withdrawing the request essentially cancels the request from all pending approvers. Initiators may withdraw a request up until final approval. These requests are stored for 30 days and may be cloned to create a new request.

How to withdraw a request:

1. Search for the request in the “Manage Position Create/Modify”.
2. Once transaction is selected and opened click the “Withdraw” button.
Pending approval requests are available for viewing in two formats:

- Pagelets
- Manage Position Create/Modify Requests

1. **HOW APPROVERS KNOW DOCUMENTS ARE PENDING THEIR APPROVAL**

The UAccess Employee main page automatically displays a "pagelet" summary listing the transactions pending the individual approver's action.

- The "pagelet" provides a "transaction" link directly to the transactions requiring the user's approval.
- Each transaction type displays a total count of transactions available for approval.
- Selecting the "home" key on the first tab on the upper right side of any page will return the user to the MSS Approval Summary Pagelet.

Note: if a transaction type link is not available, this means no requests are available for approval at this time.

- Once a user selects a transaction type from the MSS Approval Summary they are directed to the individual transaction pagelet.
- Additional details for each transaction are made available to allow for selection of the transaction to work next.
2. **HOW INITIATORS KNOW WHEN DOCUMENTS ARE APPROVED, DENIED OR PENDING**

The “Manage Position Create/Modify Requests” allows users with the UAccess Employee Position Cross-Reference role to view position management documents that are pending, approved, denied, saved or withdrawn.

The Search dialog box provides multiple options for accessing position management transactions.
1. Enter the HR Dept or other criteria listed in the Search dialog box
2. Click on the “Search” button
3. A list of values that meet the search criteria will be displayed
4. Click on any of the values listed to access specific transactions

1. The user’s role and current approval step will determine whether the record is view only or available for change or approval.

![Manage Position Create/Modify dialog box](image)

- **Transaction Number:**
- **Position Number:**
- **HR Posn DeptID:** begins with 0422
- **Class Indicator:**
- **UA Title:**
- **Effective Date:**
- **Incumbent EmpId:**
- **Incumbent Last Name:**
- **Incumbent First Name:**
- **Request Status:** Pending
- **Initiator NETID:**

[Search, Clear, Basic Search, Save Search Criteria]
SCENARIOS – WORKFLOW PATHS

The following examples describe the workflow paths a user may encounter when initiating or approving a document.

SELF APPROVAL

Initiator with HR Dept, College Reviewer or College approval role(s)

- The step for the specific approval role automatically self approves when the request is submitted.

Please see the example below:

HR Department Approver initiating a request

![Diagram showing self approval process]

AUTO APPROVAL

Approver listed on multiple steps in path(s)

- Multiple paths for the same approver are automatically approved on all steps.

Please see the example below:

College/Division approving a request in which they are listed in multiple paths/steps.

**Before:**

![Diagram showing auto approval process before]

**After:**

![Diagram showing auto approval process after]
COLLEGE INITIATES A REQUEST

College initiates a request
- The HR Department Approvers are notified of the change via email.
- The request will automatically route to Systems Control upon submission.

Please see the example below:

SKIPPED STEPS

The system skips steps if it does not find approvers
- Steps are skipped if no one is assigned to an approval role
- At least one “account” approver is required for the path

Please see the example below:
NO APPROVERS FOUND

Transactions routed to an Error Step if no approvers assigned
- All steps are skipped if no approvers are assigned
- A Systems Control Approver will troubleshoot the transaction

Please see the example below:
ERROR/WARNING MESSAGES

The following examples describe the error or warning messages a user may encounter when initiating or approving documents.

ANOTHER APPROVER HAS TAKEN ACTION

A single step may have multiple approvers

- More than one approver can simultaneously review a transaction; however, only ONE can take action.

The following error message indicates another approver has already completed the step.

EFFECTIVE DATE WARNING – (CREATE)

The effective date on the “Create/Modify Position” page automatically defaults to the current date. It can be changed to reflect a past date within the current fiscal year—however; it will not accept future dates.

See the error message below:
OUTSTANDING REQUESTS EXISTS FOR THIS POSITION (MODIFY)

Users are only allowed to have one pending modification request at a time. The following error message will display if an existing request is pending.

MISSING INFORMATION (CREATE/MODIFY)

A request cannot have missing required fields upon submission. If the user tries to submit a request with missing information the following error message will display. The message will refer the user back to the field that is missing information.

POSITION INCUMBENT EXISTS (MODIFY)

A position cannot be inactivated when at least one current or future incumbent exists. If the user tries to make a position status "inactive" the following error message will display.
If a user clicks on the "view attachments" link but no attachments exist, the following error message will appear:

![Error Message]

The error message reads: "An invalid parameter has been passed to the file attachment function. (2,788)"

Called from: UA_ATTACH.Attach.OnExecute
Name: View Attachment Statement: 102
Called from: UA_Attach.FuncLib.AttachView.FieldFormula NAME=attachview_fieldchange Statement: 8
Called from: UA_WJT_REQUEST.GBL_UA_ATTACH_DERIVED_ATTACHVIEW.FieldChange Statement: 1
An invalid parameter has been passed to one of the following functions: AddAttachment(), ViewAttachment(), or DeleteAttachment()."
CONTACT INFORMATION

If you are experiencing problems or just have questions about Manager Self Service - Position Management, please contact the Workflow Administrators.

WHO TO CALL????

E-mail is the best communication method for contacting the Workflow Administrators. Please include both administrators when emailing. Their contact information is:

2. Esperanza Gallagher – espieg@email.arizona.edu
3. Abbie Montenegro – montenegroa@arizona.edu

The Mosaic Project – Workforce Administration Team phone number is:

- 626-9917